



**Yeronga Park
Memorial Swimming Pool**
55 School Road, Yeronga 4104
(07) 3848 8575
admin@yerongaswimming.com.au

**Dunlop Park
Memorial Swimming Pool**
794 Oxley Road, Corinda QLD 4075
(07) 3379 1630
admin@dunloppark.com.au

Swim School Policies

Makeup Classes

- Makeup classes will only be issued when an absence has been notified at least 2 hours prior to the scheduled lesson.
- Makeup classes do not carry over to the next Block or transferred as credit.
- Makeup classes can only be booked 24 hours in advance.
- Makeup classes cannot be transferred to another family member.

Refunds

Refunds are only given in exceptional circumstances and/or if a Medical Certificate is provided to support the missed classes.

Credits

- Credits are only issued in extenuating circumstances or for extended periods of notified when in nce in conjunction with a doctor's certificate.
- Credits will not be issued for a single missed lesson during the term. Makeups are for this purpose.

Enrolments/Block bookings

- The year is divided into 2 blocks;
Block 1: Jan – June
Block 2: June – Dec
- Direct Debit families roll over automatically into the next Block unless a cancellation form is completed. During the current block, families will have the opportunity to re-enrol for the next block.
- Payment is required at the time of booking in order to secure the booking.

Direct Debit

- Direct Debits are ongoing and continue to roll over each Block.
- To cancel a direct debit, 14 days' notice is required and a cancellation form must be completed and submitted to Reception.
- Direct Debits can be suspended at a cost of \$5 per week for a minimum fortnightly period in the event of absence or illness.
- In the event the Direct Debit is rejected, a fee of \$6.60 is added to the account and is payable prior to the families next class.

Health and Wellness

Families are advised not to attend classes if they have cold/flu like symptoms, vomiting, diarrhoea, or conjunctivitis.

Aqua Nappies

All children that are not completely toilet trained are required to wear a suitable aqua nappy.

Photography

Please seek permission from the Deck Supervisor if you wish to take any photos or videos in the centre. Without permission, no photography or videography is permitted.