



**Yeronga Park  
Memorial Swimming Pool**  
55 School Road, Yeronga 4104  
(07) 3848 8575  
admin@yerongaswimming.com.au

**Dunlop Park  
Memorial Swimming Pool**  
794 Oxley Road, Corinda QLD 4075  
(07) 3379 1630  
admin@dunloppark.com.au

## Swim School Policies

### Make up Classes

Make up classes will only be issued when an absence has been notified the day of the scheduled lesson.

Make up classes do not carry over to the next Block or transferred as credit.

Make up classes can only be booked 24 hours in advance.

Make up classes can not be transferred to another family member.

Free trials can only be booked 1 week prior and adult/casual classes 24 hours prior to required class.

### Refunds

Refunds are only given in exceptional circumstances and/or if a Medical Certificate is provided to support the missed classes.

### Credits

Credits are only issued in extenuating circumstances or for extended periods of notified absence when in conjunction with a doctor's certificate.

Credits will not be issued for a single missed lesson during the term. Make-ups are for this purpose.

### Enrolments/Block bookings

The year is divided into 2 blocks;

Block 1: Jan – June

Block 2: June – Dec

Direct Debit families roll over automatically into the next Block unless a cancellation form is completed. During the current block families will have the opportunity to re-enrol for the next block. Payment is required at the time of booking to secure the booking.

### Direct Debit

Direct debits are ongoing and continue to roll over each Block.

To cancel a direct debit 14 days' notice is required and a cancellation form must be completed and submitted to Reception.

Direct Debits can be suspended at a cost of \$5 per week for a minimum fortnightly period in the event of absence or illness.

In the event the Direct debit rejects a fee of \$6.60 is added to the account and is payable prior to the family's next class.

### Health and Wellness

Families are advised not to attend classes with cold/flu like symptoms, vomiting, diarrhoea, or conjunctivitis.

### Aqua Nappies

All children that are not completely toilet trained are required to wear a suitable Aqua Nappy.

### Photography

Please seek permission from the Deck Supervisor if you wish to take any photos or videos in the centre. Without permission no photography or videography is permitted.